



The Chartered Institute of
Plumbing and Heating Engineering

ciphe.org.uk

2024

Your membership benefits and services

Proud to be a professional

About your CIPHE membership

The Chartered Institute of Plumbing and Heating Engineering (CIPHE) is the professional body for the plumbing and heating profession. Established in 1906, with over 7,500 members worldwide, the CIPHE guides and supports members throughout their career from student to retirement.

As a member of the CIPHE, there is a wide range of benefits and services available to ensure you are represented, to keep your skills and knowledge up to date and to help you to promote and support your professional services and your business.

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CIPHE

Professional development



Stay up to date with the latest technological, legislative and Continuing Professional Development (CPD) updates, and keep on top of your CPD requirements with

CPD tools and services

Quarterly *P&H Engineering* journal

CIPHE Academy, through your online account ([see page 05](#))

CIPHE Bookshop ([see page 06](#))

Free-to-download technical guidance, through your online account

Techtalk and Smarttalk access

Live Member-only webinars

 Record and track your CPD, through mycareerpath

From Trainee to Fellow, Apprentice to Master Plumber,
there's something for everyone on

CIPHE Academy



CIPHE Academy offers a comprehensive learning experience tailored to the diverse needs and interests of our members. Access the Academy through your online membership account.

With over 60 courses across various categories, including:

Water Safety

Hot & Cold Water Services

Heating

Renewable and Low Carbon

Drainage

To find out more, log in to your online membership account at [ciphe.org.uk](https://www.ciphe.org.uk)

■ Build up your online and print library and display your pride in being professional with

CIPHE guides and resources



The CIPHE shop features:

**Plumbing and Heating
Engineering design and
regulation books including:**

Water regulations guide

Domestic heating design guide

Legionella risk assessing in
domestic properties

Low-temperature heating and
hot water qualification design guide

New
for 2024

Leadwork insight guide

New
for 2024

Heating guide

Digital downloads

CIPHE-branded materials including:

A range of vehicle stickers

Letterhead/stationery stickers

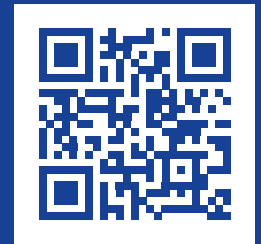
CIPHE lapel badges

CIPHE/WaterSafe Certificate of
Work Pads (for WaterSafe registered
Members only).

Find out more at ciphe.org.uk

The CIPHE shop

Scan the QR code below to see our range of exclusive member downloads, discounts and merchandise



■ Manage your membership online through the

CIPHE website

Through your Member homepage, you can:

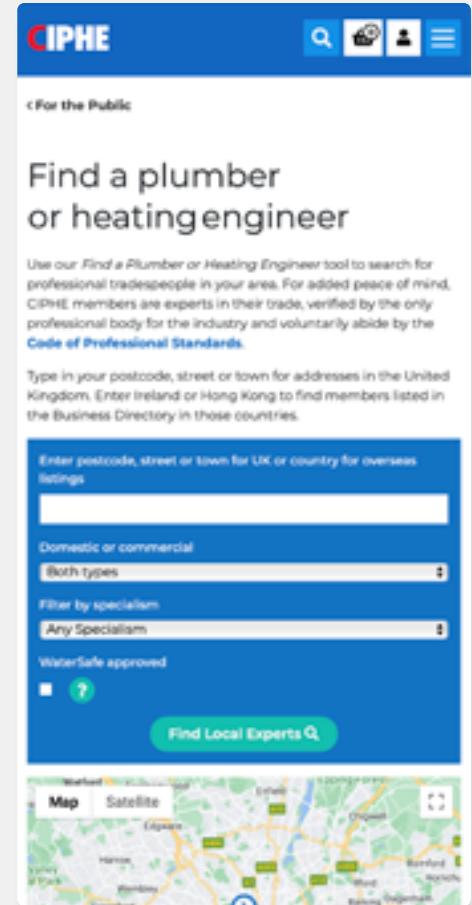
Renew and manage your CIPHE membership and personal details

Apply for WaterSafe Approved Contractor status

Apply to advertise your business to customers on the CIPHE Business Directory

Catch up on the latest industry news and advice

Register your interest in Engineering Council Accreditation



CIPHE membership categories and rates

Voting membership categories	2024 Membership rate	Entrance/transfer fee	Total currently payable
Fellow (FCIPHE)*	£210	£60	£270
Member (MCIPHE)*	£147	£60	£207
Associate (ACIPHE)*	£147	£60	£207
Upgrade to Member	–	£60	£60
Upgrade to Fellow	–	£60	£60
Non-voting membership categories			
Trainee	£15	–	£15
Affiliate	£69	£30	£93
Companion (Comp CIPHE)	£114	£60	£174
Additional services available			
Registered Plumbing/Heating Company	£250 (plus VAT)	–	£300
Organisation membership categories			
Industrial Associate <£2m annual turnover	£456	£135	£591
Industrial Associate >£2m annual turnover	£636	£189	£825
Approved Training Centre (Industrial Associate)	£756	£540	£1,296
Approved Training Centre (College) entry level	£195	–	£195
Approved Training Centre (College) professional level	£360	–	£660
Professional level digital resources	£250 (plus VAT)		

*Reduced fees for those not working available upon application

The best membership for your qualifications and experience

Enhance your career development by upgrading your membership as you become more skilled. As an international organisation, we recognise a wide variety of qualifications for membership, but broadly speaking the requirements are as follows:

Trainee | £15

Currently studying for an approved academic qualification in a plumbing or heating discipline, at an accredited training centre.

Affiliate | £69

Has attained either Level 2 Technical Certificate in Basic Plumbing Studies, or full NVQ Level 2, but is still gaining sufficient practical experience

Associate (ACIPHE) | £ 147

Is a recently qualified NVQ Level 3 plumbing and heating course graduate, or holds full a NVQ Level 2 plus relevant post-qualification experience, or City & Guilds Craft Certificate (three years minimum experience required including one year post-NVQ).

Or no formal qualifications, but extensive practical experience supported by references and assessment through a Professional Standards Inspection

Member (MCIPHE) | £147

A minimum of full NVQ Level 3, or City & Guilds Advanced Craft Certificate, with appropriate practical experience (five years' minimum experience required).

City & Guilds Craft Certificate plus extensive practical experience, and sufficient professional development (i.e. Water Regulations/Oftec/ manufacturer's training courses).

Has at least five unbroken years as an Associate member of the CIPHE, with related professional experience and documented CPD.

Find out more about the different membership categories by contacting us on **01708 463116** or **membership@ciphe.org.uk**

Fellow (FCIPHE) | £210

The highest category of individual membership. A Fellow will be employed in a senior managerial position (i.e. consultant, specialist, technical manager) and will be registered with the Engineering Council as EngTech, IEng or CEng. A Fellow can provide evidence of advancing the cause of the CIPHE or the wider plumbing and heating industry. Further information regarding this category of membership is available through the CIPHE Membership Department.

Companion | £114

Open to anyone who is connected with the plumbing and heating industry and supports the work of the CIPHE.

Post-nominals

A significant part of the value of membership is in the professional recognition of the skills and knowledge you have acquired. For this, the CIPHE is entitled to award designatory letters to those who satisfy the requirements for Associate, Member and Fellow categories of membership. Not only is this important for your status, it also sends out a clear message to the general public and industry of the achievement and value of being a member of the CIPHE.

Register of Plumbers and Heating Professionals

Associates, Members and Fellows of the CIPHE can add their name to the Register of Plumbers and Heating Professionals (subject to qualification, certifications, experience and CPD evidence), and extend their Post-Nominals to include the RP or RHP status at no extra cost.

Get in touch with the membership team

For new applications for membership, upgrades or transfers, registration with the Engineering Council, changes in contact details or payment of subscriptions please email membership@ciphe.org.uk or call on 01708 463116.

- Are you on the correct membership category?
- Have you achieved further qualifications?
- Gained significant additional experience?
- Been on your current membership category for five years or more?

If the answer to any of the above is 'yes', then please call our membership team on 01708 463116 to enquire about upgrading today.

Gain international recognition of your competence and commitment by applying for



Engineering Council registration

As a licensed Professional Engineering Institution, CIPHE can register suitably qualified or experienced members with the Engineering Council.

The Engineering Council sets and maintains the internationally recognised standards of professional competence and ethics that govern the award and retention of the titles.

This ensures that employers, government, and wider society — both in the UK and overseas — can have confidence in the knowledge, experience and commitment of professionally registered engineers and technicians.

Registration as an Engineering Technician, Incorporated Engineer or Chartered Engineer brings many benefits including:

Recognition of your expertise and hard work

Greater influence within your organisation and industry

Higher earnings potential

Improved career prospects

Access to life-long learning

Visit the Engineering Council section of [ciphe.org.uk](https://www.ciphe.org.uk) for more information or to register your interest online.

Demonstrate to customers that you hold the highest standards in the plumbing trade by registering for



WaterSafe®

The accreditation for approved plumbers

A great opportunity to grow your business, WaterSafe is an online hub and search facility that has been developed by the water industry for approved plumbers and plumbing companies to help cut confusion for customers, enabling them to find the best-qualified plumbers who meet the highest standards in business.

Membership is free to all CIPHE members on the Register of Plumbers, and who have Approved Contractor Status with the CIPHE.

Apply **online** or contact on membership@ciphe.org.uk or by calling **01708 463 116**.

Members must also:

Have passed recognised assessment on knowledge of Water Fittings Regulations (Scotland Byelaws).

Hold public/products liability insurance with a minimum indemnity of £2 million.

Undertake a minimum of five hours Water Regulations related CPD per year.

Successful members can add WaterSafe branding to their vehicles and stationery and will be issued with a WaterSafe identity card.

Further awards



The CIPHE is proud to be a partner in the prestigious awards of Apprentice Plumber, Journeyman Plumber and Master Plumber, in conjunction with the Worshipful Company of Plumbers and City & Guilds. These awards give further recognition to those who demonstrate high standards of skill and expertise in the field of plumbing. The requirements for each are as follows:

Conditions for the Apprentice Plumber Certificate

In order to apply for the Apprentice Plumber Certificate the following minimum requirements must be met and necessary evidence provided to support the application:

be qualified to S/NVQ Level 2 or equivalent;

be enrolled on a S/NVQ Level 3 Plumbing Course or equivalent;

be an Affiliate or Associate Member of the CIPHE;

the applicant shall have been engaged in the plumbing industry for a minimum of three years



Further information on all three of the above awards can be found at ciphe.org.uk

Conditions for the Journeyman Plumber Certificate

In order to apply for the Journeyman Plumber Certificate the following minimum requirements must be met and necessary evidence provided to support the application:

be qualified to City & Guilds Ordinary Level /S/NVQ Level 3 or equivalent;

be an Associate (ACIPHE) or Member (MCIPHE) of the CIPHE;

the applicant shall provide evidence of employment in a formal Apprenticeship or written, verified statements of workplace experience as required for the award of S/NVQ Level 3 in Plumbing;

the applicant shall have been engaged in the plumbing industry for a minimum of four years

Conditions for the Master Plumber Certificate

In order to apply for the Master Plumber Certificate the following minimum requirements must be met and necessary evidence provided to support the application:

be a Member (MCIPHE) or Fellow (FCIPHE) and Registered Plumber (RP) of the CIPHE;

be qualified to City & Guilds Advanced Craft level/S/NVQ Level 3 or equivalent and be accepted for City & Guilds Licentiatehip;

be registered as either an Engineering Technician, Incorporated or Chartered Engineer with the Engineering Council;

the applicant has been engaged in the industry for at least 10 years

Apprentice, Journeyman and Master Plumber Certificates are all only valid whilst the person remains a member of the CIPHE



CIPHE

Supporting you



Run into trouble on a job?
For guidance and support call the

CIPHE Technical Helpline

Contact technical support on **07706 322 244**
or **01708 463 117** for assistance with:

Interpretation of Building Regulations or Water Regulations legislation

Installation advice and queries on Customer Design Requirements

Drainage

Overcoming onsite problems

Heat Loss Calculations

Legionella risk assessment

And more.

No reply? Leave a clear voicemail stating your name, membership number and contact number and a member of the technical team will respond as soon as possible.

Free legal advice

LAWEXPRESS
Legally speaking

Law Express

We've partnered with Law Express to give our members access to free telephone legal advice and guidance.

Law Express provides advice on all sorts of problems and queries including:

- Employment issues within the workplace
- Commercial and company law
- Data protection (GDPR)
- Housing (owner occupied and rented)
- Consumer issues
- Family and relationship difficulties
- Personal injury
- Road traffic accidents and motoring offences
- Small claims court proceedings
- Pensions, tax and welfare benefit
- Neighbour issues
- Criminal law
- Power of attorney, wills, probate and bereavement.

Free telephone legal advice and guidance

The Law Express legal helpline was founded over 20 years ago to provide high-quality, impartial and professional advice to the people accessing the service. All Law Express advisors and call handlers are based in the UK (and cover all UK jurisdictions). When you call Law Express, a call handler will ask you some questions about the nature of your enquiry so that they can match you to the best adviser.

An experienced legal advisor who specialises in the area of law that you need will call you back, usually within two hours. If you wish to speak to an advisor straight away the call handler will do their best to help you.

Call the Law Express helpline

Phone 01275 405 600 to speak to an advisor.

This will be answered as "Chartered Institute of Plumbing and Heating Engineering legal line"

Lines are open from 8am–8pm, Monday–Friday and 9am–12pm, Saturday–Sunday (GMT).

Please tell the call handler that you're a CIPHE member.



Further support



Competitive van and business insurance rates from UIB

For business insurance call 0330 159 6211 and quote 'CIPHE'

For van insurance call 0330 159 6211 and quote 'CIPHEV'

Lines are open Monday to Friday 8am–8pm, Saturday 9am–2pm

You can also contact them online at uibdirect.co.uk/ciphe-member or by email on ciphe@uib.co.uk



50% discount on the first six months of Which? Trusted Trader membership

Display the *Which?* Trusted Trader logo

Your own business profile featured on the *Which?* Trusted Trader website

Dedicated account manager

Regular legislative and regulation updates

Free subscription to *Which?* Magazine

Wickes

TradePro

Save 10% every time you shop with Wickes TradePro



Get **10% off** every time you shop in store & online - no minimum spend*



Easy access to your discount with TradePro app



Fast track sign up



Exclusive members access to brand partner offers and more with TradePro Rewards

Scan to sign up



Wickes TradePro scheme is open to tradespeople resident in the UK only. Registration and ID required. Online account required for online use. Present unique TradePro barcode at the till (or discount code at online checkout). Excludes delivery & gift vouchers. Discount on Bespoke kitchen & bathrooms must be claimed in person by the member. Cannot be used with other discount vouchers, codes or coupons. 1 x barcode per customer and per transaction. T&Cs apply - see <https://www.wickes.co.uk/trade/terms-conditions>.



CIPHE

Representing you

Working to represent you

The CIPHE works closely with Government and other agencies to ensure that the industry's voice is heard and your skills are recognised. We promote the value of the public health role performed by plumbing and heating engineering specialists.



The Engineering Council

The standards setting body and licensing organisation for all Professional Engineering Institutions. With over 220,000 registered Engineering Technicians, Incorporated Engineers and Chartered Engineers, it is the voice for the engineering profession. The CIPHE is licensed by the Engineering Council to award registration to appropriately qualified members across all three categories of registration which carry the designatory letters, EngTech, IEng and CEng. Join 1,000 of our members in applying to register with the Engineering Council today.



The Construction Industry Council

The Construction Industry Council (CIC) is the representative forum for the professional bodies, research organisations and specialist business associations across the construction industry. CIC occupies a key role within the UK construction industry, providing a single voice for professionals in all sectors of the built environment through its collective membership of 500,000 individual professionals and more than 25,000 firms of construction consultants.



The World Plumbing Council

The World Plumbing Council (WPC) is an international organisation which develops and promotes the image and standards of the plumbing industry worldwide. Its mission is: "To promote the role of plumbing in improving public health and safeguarding the environment, by uniting the World Plumbing Industry, for the benefit of all."

Any questions?

Contact us on **01708 472791**
or membership@ciphe.org.uk

CIPHE in the media

The CIPHE appears in the media hundreds of times a year, promoting the value of a qualified and skilled workforce, the importance of plumbing and heating systems and offering consumer guidance. Highlights from 2023 include:

Heat pump installations

January 2023

CIPHE CEO, Kevin Wellman, stressed the need for the same levels of qualifications and competence for heat pump installers as those required for gas boiler engineers or risk putting the public at risk.

[Express \(express.co.uk\)](https://www.express.co.uk)

Encouraging customers to make energy- efficient changes

September 2023

CIPHE advice on how to engage with customers about making energy-efficient changes in the home appeared across a wide range of media including:

[Fix Radio \(fixradio.co.uk\)](https://www.fixradio.co.uk),
[HPM Magazine \(hpmmag.com\)](https://www.hpmmag.com),
[HVP Magazine \(hvpmag.co.uk\)](https://www.hvpmag.co.uk)
and [PHPI Online \(phpionline.co.uk\)](https://www.phpionline.co.uk)



Get involved

For more information about any CIPHE committee get in touch with the membership department membership@ciphe.org.uk

We have a number of Committees to support the aims and objectives of the Institute and assist us in providing comprehensive and meaningful support for our members. As a member you can put your knowledge to good use by volunteering to share your expertise.

Technical Strategy Group

This operates as an independent technical and professional focal point and is the leading authority for the plumbing and heating industry, providing technical standards, guidance and expertise, alongside educational and technical innovation.

Includes specialist subgroups focussed on:

- Controls
- Drainage
- Heating
- Renewables and low-carbon
- Water safety
- Water services

Membership Registration Committee

For all matters membership and Engineering Council related, including transfers and upgrades and applications for registration.

Part of the work of the Election and Enrolment Committee also includes authorising Professional Standards Inspections for membership.

If you are already registered with the Engineering Council, contact us to serve as an interviewer or assessor for new applications.

If you are interested in joining this committee you should be registered with the Engineering Council at EngTech, IEng or CEng level and will need to submit a copy of your CV.

Membership ambassadors

Are you looking for a voluntary role where you can help instill the importance of professionalism and competence into the industry's newest recruits? If you are the chatty, confident type who doesn't mind standing up to talk in front of others, or striking up conversations with those you don't know and you have the free time to spare a couple of hours a month for your professional body, then an ambassador role is for you.

We are always on the look out for volunteers to assist with membership recruitment, via your local colleges, educational bodies and exhibitions and even merchants. If you have the skills to help promote the CIPHE and the benefits of belonging to the professional body for the plumbing and heating industry, please get in touch.

Education Strategy Group

For all matters education and training related, including developments on the new apprenticeship standards and qualifications 'Trailblazer'.

Instrumental in establishing the CIPHE position on educational matters, pre- and post-qualification, roles on this committee are ideally suited to those already involved in the training arena.

Get in touch

The Chartered Institute of Plumbing and Heating Engineering

64 Station Lane, Hornchurch, Essex RM12 6NB

01708 472791

info@ciphe.org.uk

ciphe.org.uk

Open Monday to Friday, 9am–5pm

Membership support

01708 463116

membership@ciphe.org.uk

Technical support

01708 463117

07706 322244

technical@ciphe.org.uk

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