



The Chartered Institute of  
Plumbing and Heating Engineering

A background image showing a dense network of blue and purple pipes and valves, creating a complex, industrial-looking pattern. The pipes are interconnected with various fittings and valves, some with handwheels.

# 2021

YOUR MEMBERSHIP  
BENEFITS & SERVICES

[ciphe.org.uk](https://ciphe.org.uk)

YOUR CIPHE  
MEMBERSHIP



The Chartered Institute of Plumbing and Heating Engineering (CIPHE) is the professional body for the plumbing and heating profession. Established in 1906, with over 7,000 members worldwide, the CIPHE guides and supports members throughout their career from student to retirement.

As a member of the CIPHE, there is a wide range of benefits and services available to ensure you are represented, to keep your skills and knowledge up to date and to help you to promote and support your professional services and your business.

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# PROFESSIONAL DEVELOPMENT



# MAINTAINING PROFESSIONAL SKILLS AND KNOWLEDGE

There are lots of ways for members to continue professional development; including reading CIPHE journals and other technical publications on a regular basis.

## P&H ENGINEERING

The CIPHE produces its members' magazine *P&H Engineering* quarterly; covering changes in legislation, technical articles and Continuing Professional Development (CPD), guidance on professional development and latest news from manufacturers, along with important news from the profession. It is the essential way to keep up to date with what is impacting on your career.

NEW  
for 2021

*P&H Engineering* moves from bi-monthly to quarterly, increasing the page count and the quality of each publication, and introducing more features and content. Also, incorporating an Education Training Matters section in two issues per year.



## GUIDES

The CIPHE offers a wide range of expert publications on topics ranging from Scald Prevention and Legionella to Water Regulations and Domestic Heating to Solar heating design. Above all of these stands the CIPHE Plumbing Engineering Services Design Guide, cutting through all specialisms within plumbing and heating disciplines.

See page 21 for the full product list available.

## CIPHEPD

The website [ciphepd.org.uk](http://ciphepd.org.uk) offers members a range of training modules to support learning, not just as a student or apprentice, but throughout your career. Delivering regularly updated industry-specific training skills alongside IT and business-relevant education, all intended to assist in being a plumbing and heating industry professional.

## MYCAREETHPATH®

Plan, evaluate and record your professional development on the go with mycareerpath®, the online facility which allows you to record your evidence by uploading certificates of attendance at training sessions for example, keeping a record of all further learning or when reading the technical publications. Use it to set career goals and objectives then monitor your progress towards them at [ciphe.org.uk/mycareerpath](http://ciphe.org.uk/mycareerpath)

## TECHTALK™

Expand your technical horizons by viewing CIPHE techtalks or up to date guidance direct from the manufacturer or supplier on topics such as water safety, renewables, water services, heating, controls and drainage.

Member-focussed education is delivered via:

- Video presentation
- Augmented and virtual reality
- Game engine powered software

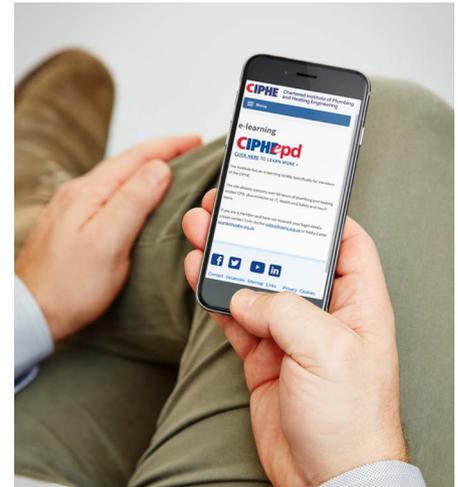
Including interactive questions and answers to help check your learning and embed your knowledge.

## SMARTTALK™

Our Smarttalks offer support to you and your business in a different way, providing you with information on all marketing, legal and financial aspects of running your business.

## WEBINARS

Live webinars and other online CPD events in collaboration with a wide range of industry partners and experts delivering professional guidance, advice and resources.



# THE BEST MEMBERSHIP FOR YOUR QUALIFICATIONS AND EXPERIENCE

Enhance your career development by upgrading your membership as you become more skilled. As an international organisation, we recognise a wide variety of qualifications for membership, but broadly speaking the requirements are as follows:

## TRAINEE

Currently studying for an approved academic qualification in a plumbing or heating discipline at an accredited training centre.

**£30.00**

## AFFILIATE

Has attained either Level 2 Technical Certificate in Basic Plumbing Studies or full NVQ Level 2 but holds insufficient practical experience.

**£54.00**

## ASSOCIATE

Is a recently qualified NVQ Level 3 plumbing and heating course graduate or holds full NVQ Level 2 plus relevant post-qualification experience or City & Guilds Craft Certificate (three years minimum experience required including one year post-NVQ). **Or** no formal qualifications but extensive practical experience supported by references and assessment through a Professional Standards Inspection.

**£114.00**

## MEMBER

A minimum of full NVQ Level 3 or City & Guilds Advanced Craft Certificate with appropriate practical experience (five years' minimum experience required).

City & Guilds Craft Certificate plus extensive practical experience and sufficient professional development (i.e. Water Regulations/Oftec/manufacturer's training courses).

Has at least five unbroken years as an Associate member of the CIPHE, with related professional experience and documented CPD.

**£114.00**

## FELLOW

The highest category of individual membership. A Fellow will be employed in a senior managerial position (i.e. consultant, specialist, technical manager) and will be registered with the Engineering Council as EngTech, IEng or CEng.

A Fellow can provide evidence of advancing the cause of the CIPHE or the wider plumbing and heating industry.

Further information regarding this category of membership is available through the CIPHE Membership Department.

**£165.00**

## DESIGNATORY LETTERS

A significant part of the value of membership is in the professional recognition of the skills and knowledge you have acquired. For this, the CIPHE is entitled to award designatory letters to those who satisfy the requirements for Associate, Member and Fellow categories of membership. Not only is this important for your status, it also sends out a clear message to the general public and industry of the achievement and value of being a member of the CIPHE.

## REGISTRATION WITH THE ENGINEERING COUNCIL

As a licensed Professional Engineering Institution, the Chartered Institute of Plumbing & Heating Engineering can register suitably qualified members at Engineering Technician (EngTech), Incorporated Engineer (IEng) and Chartered Engineer (CEng) levels with Engineering Council.

Registration at these levels delivers international recognition of your competence and commitment, and demonstrates a professional attitude that in turn gives you greater influence, higher earnings potential and improved career prospects.

**Find out more by contacting us for a copy of the guide to professional registration on 01708 463116**

The CIPHE is proud to be a partner in the prestigious awards of Apprentice Plumber, Journeyman Plumber and Master Plumber, in conjunction with the Worshipful Company of Plumbers and City & Guilds. These awards give further recognition to those who demonstrate high standards of skill and expertise in the field of plumbing. The requirements for each are as follows:

### Conditions for the Apprentice Plumber Certificate

In order to apply for the Apprentice Plumber Certificate the following minimum requirements must be met and necessary evidence provided to support the application:

- (a) be qualified to S/NVQ Level 2 or equivalent;
- (b) be enrolled on a S/NVQ Level 3 Plumbing Course or equivalent;
- (c) be an Affiliate or Associate Member of the CIPHE;
- (d) the applicant shall have been engaged in the plumbing industry for a minimum of three years

Further information on all three of the above awards can be found by visiting [ciphe.org.uk/professional-members/awards](http://ciphe.org.uk/professional-members/awards)

### Conditions for the Journeyman Plumber Certificate

In order to apply for the Journeyman Plumber Certificate the following minimum requirements must be met and necessary evidence provided to support the application:

- (a) be qualified to City & Guilds Ordinary Level /S/NVQ Level 3 or equivalent;
- (b) be an Associate (ACIPHE) or Member (MCIPHE) of the CIPHE;
- (c) the applicant shall provide evidence of employment in a formal Apprenticeship or written, verified statements of workplace experience as required for the award of S/NVQ Level 3 in Plumbing;
- (d) the applicant shall have been engaged in the plumbing industry for a minimum of four years

### Conditions for the Master Plumber Certificate

In order to apply for the Master Plumber Certificate the following minimum requirements must be met and necessary evidence provided to support the application:

- (a) the Master Plumber Certificate shall be valid while that person remains a member of The Chartered Institute of Plumbing & Heating Engineering;
- (b) be qualified to City and Guilds Advanced Craft level/S/NVQ Level 3 or equivalent and be accepted for City and Guilds Licentiate status;
- (c) be registered as either an Engineering Technician, Incorporated or Chartered Engineer with the Engineering Council;
- (d) the applicant has been engaged in the industry for at least 10 years

SUPPORTING  
YOU



## TECHNICAL HELPLINE

Responding to hundreds of calls from members each year, the CIPHE's technical support covers topics ranging from water regulations guidance to design requirements for underfloor heating, and from heat loss calculations to flexible hoses and the risk of Legionella; our technical helpline is available to members with any plumbing and heating system related enquiry.

### Contact Technical Support on 01708 463117

Please note that messages left on this number are automatically emailed out to non-office based technical support staff for the fastest possible response. Please ensure you do leave a message if your call is not answered.

## FREE LEGAL ADVICE

The Law Express telephone legal helpline service is happy to be partnering up with the CIPHE to provide its members with legal advice and guidance.

### About your legal helpline

The Law Express legal helpline was founded over twenty-two years ago with a view to provide high quality, impartial and professional advice to the people accessing the service. Assisting clients to have a fuller understanding of the legal problems that they face.

Providing members access to a service that is delivered by an experienced highly professional legal advisory team, who are chosen for their ability to deliver the service in a supportive and understanding way, explaining the law clearly and by offering pragmatic solutions. The members are assured that the advice that is given is totally independent and impartial.

## How to use the service

When you call Law Express, a call handler will ask you some questions about the nature of your enquiry so that they can match you to the best adviser. An experienced legal advisor who specialises in the area of law that you need will call you back, usually within 2 hours. If you wish to speak to an advisor straight away the call handler will do their best to help you.

## Topics we cover

We provide professional advice on any of the following legal issues:

Family, Motoring, Wills & Probate, Property, Consumer, Landlord and Tenant, Employment, Tax Information, Commercial and Company law, Data protection, Debt, Medical negligence, Motoring and more.

**If you require legal advice call the Law Express helpline today on 01275 405 600. Please tell the call handler that you're a CIPHE member.**

All Law Express advisors and call handlers are based in the UK (and cover all UK jurisdictions). Lines are open from 8am–8pm, Monday to Friday and 9am–12 pm, Saturday to Sunday (GMT).

Using your designatory letters is one good way to raise your profile as a member of the CIPHE but there are other ways too.



## TEMPLATES AND LOGOS

- Integrate CIPHE templates and use the CIPHE logo on your business stationery. Make sure that your customers know why they should always use the services of a CIPHE member.
- Add CIPHE footers, what it means to be a member of the CIPHE and include the digital logo for CIPHE members on the website for your business, on the social media platforms you use and on other digital platforms you use for advertising your services.
- Add CIPHE member stickers to the vehicle you use for work.

Make sure your customers know that you are a member of the Chartered Institute of Plumbing and Heating Engineering and that you are *'Proud to be a Professional'*.

Contact [membership@ciphe.org.uk](mailto:membership@ciphe.org.uk) for a copy of the correct logo for your website and stationery.

## CIPHE MEMBER DIRECTORY

### Did you know that you can use the CIPHE to promote your business?

Add your personal or business details to the CIPHE Business Directory, including any specialisms or particular areas of expertise you might have. This information is all made available to the general public who have access to 'Find a Plumber (or Heating Engineer)' via the CIPHE website.

Receiving thousands of enquiries every year, the CIPHE Find-a-Plumber online business listing costs you just £50 +VAT for a whole year.



# SAVING YOU MONEY



The CIPHE has negotiated a range of services with carefully selected partners to provide support to you and your business.

Established over thirty years ago, United Insurance Brokers Ltd is one of the largest, privately owned, independent national and international Lloyd's insurance and reinsurance brokers. UIB's promise is 'to provide competitive premiums, with market leading policy wordings, underpinned with outstanding customer service'.

UIB specialises in the plumbing and heating industry in the UK and it is the only insurance partner recommended by the CIPHE. In addition to Public Liability Insurance, UIB can also help with insurance for tools, vans, breakdown, motor fleet, employer's liability and much more. It offers preferential premiums for CIPHE members and policies are available to buy online 24/7, through UK based call centres, via email or face to face.

For business insurance, call **0330 159 6211** and quote 'CIPHE'. For van insurance, call **0330 159 6211** and quote 'CIPHEV'. Lines are open Monday to Friday 8am to 8pm and Saturday, 9am to 2pm

Or contact them online at [uibdirect.co.uk/ciphe-member](http://uibdirect.co.uk/ciphe-member) or by email on [ciphe@uib.co.uk](mailto:ciphe@uib.co.uk)

## Case studies

### UIB'S COVER IN ACTION

**17%**  
Annual  
saving

A company whose activities include heating, plumbing, water treatment, air conditioning, ventilation, including commissioning works undertaken by BFSC's, paid a total of £3,863 for their Public & Products Liability and Professional Indemnity insurances. After explaining their business to UIB, with quick and friendly efficiency, UIB obtained a saving of 17% or £670 on their annual insurance expenditure. A true additional benefit of CIPHE membership, which more than covers the cost of the membership. A win-win situation.

**32%**  
Annual  
saving

CP, a sole-trader plumbing and heating engineer based in Surrey, and CIPHE member since 1984 paid £298.77 for £2m public liability insurance with his previous insurers. Through his CIPHE membership, he has reduced this to £203.45, saving 32% and over £95 per year"

Saving you  
money

# ACCOUNTING SUPPORT

**cobia**  
accounting

Running a business is time consuming enough, Cobia Accounting supports small businesses by offering crucial financial support. Whether it is advising on your cashflow or producing performance reports, Cobia keeps track of all the regulatory deadlines too, leaving you free to run your business.

10%  
OFF

Along the way you'll have lots of questions whether you're a start up growing your business or an established small business with accounting questions. Cobia's service provides you with a personal accountant so you get the support you need.

Package	Standard monthly fee	CIPHE member monthly fee	Annual saving
Basic	£49	£44	£60
Pro	£99	£89	£120
All inclusive	£149	£134	£180

For further information, visit [cobiaaccounting.co.uk/ciphe](http://cobiaaccounting.co.uk/ciphe) or call 01582 390100



# NETWORKING & PROJECT MANAGEMENT TOOLS



At last, simple technology that helps contractors to find new work and streamline their workflow.

The CIPHE has joined forces with Copronet to bring you an easy to use platform to save you time and money. From design to post completion, Copronet networking and project management tools make each step easier.

At its heart Copronet is a network built for the construction industry. On it contractors can promote themselves and their work to the UK's contractors, project managers and clients.

Search over 400,000 planning leads and public sector projects.

Apply for verification to demonstrate your qualifications and skills at a glance. It's the only one of its kind and offers you a unique way to stand out from the crowd. The platform will also send you reminders when your business-critical documentation, insurances and certifications are nearing expiry so that you have less to worry about.

Copronet is already trusted by some of the largest construction companies in the UK, to help them grow and manage their supply chain. McCarthy and Stone are using our platform to find new team members and this opens doors to companies and contractors like yours.

But the network is not the only thing Copronet has to offer. The Project Hub is a simple and intuitive tool that offers users best in class technology. From gantt charts, document management and live collaborations on drawings, Copronet gives you everything you need to run a successful project. This allows for faster completion of projects and happier clients.

Finally, if you are worried about non or late payments, Copronet's Finance Checker can help you. All companies across the UK can be assessed using this due-diligence tool to check payment trends, credit ratings, and other key data. Our live alerts, which you receive straight into your inbox, will inform you of any changes to a company's financial circumstances. This reduces the risk and helps you get paid on time, every time.

**Sign up today to the CIPHE exclusive deal that offers you the full selection of tools on Copronet's Pro Plan, for free, forever.**

This amazing deal saves you a minimum of £300 a year (+VAT). Our Pro Plan offers 100Gb of storage for documents and drawings, as well as access to unique projects, and four finance checks every month. Get all this for free by following the easy steps below.

**Go to [copronet.com](https://www.copronet.com)**

**Apply the CIPHE deal code CIPHEEXCLUSIVE**

**Upload your photo or company logo**

**Upload your CIPHE credentials**

**Invite five connections into your Copronet network within 1 month – it's free and easy for your contacts to register!**

**Join Copronet for free and be ahead of the curve!**

Since the introduction of auto enrolment in 2012, more than eight million employees have joined workplace pension schemes. And with fines of up to £50,000 for businesses which fail to comply, assistance is available for members.

Smart Pension offers a free, fast, efficient and easy to use auto enrolment solution that has been purpose-built and specifically designed for small businesses. It is the only end-to-end solution that is completely free to the employer, a state-of-the-art technology platform that does most of the work for you and is partnered with Legal & General. Smart Pension integrates seamlessly with payroll software and has attained the top kite marks for quality and governance, including the Master Trust Assurance Framework that is approved and promoted by the Pensions Regulator.

Smart Pension can help you with the renewal of your existing pension scheme to make sure you are maximising the benefit for you and your staff.

For further information or advice, Smart Pension has a dedicated member of staff available to CIPHE members. Please contact Adam Tudor on 07951 461384 or [adam.tudor@smartpension.co.uk](mailto:adam.tudor@smartpension.co.uk).

*Please put CIPHE in the subject line of your email.*



74% of consumers would choose a product or service over another because it's got a Which? logo on it.

A recommendation from Which? Trusted Traders goes a long way in the eyes of the consumer, like our well known Best Buy icon, and endorsement from Which? Can help you stand out in an overcrowded market and convert more business.

The Which? Trusted Traders scheme endorses traders who successfully pass our assessment. Our trading standards professionals carefully assess every applicant to ensure they meet our high standards and cover around a 50-point checklist.

In other words, it's not something we give to everyone. But, if your assessment is successful, then you can start reaping the many rewards:



- Benefit from the association with Which? Trusted Traders by displaying the endorsement icon alongside your own business logo — like the Which? Best Buy logo, it's a sign of quality and trust
- Your own business profile featured on the Which? Trusted Traders website with 100% moderated reviews
- A dedicated account manager to help you make the most of your endorsement
- Regular updates to help you stay on top of any legislative or regulation changes
- Access to an Alternative Dispute Resolution (ADR) service to help resolve any customer disputes
- A free subscription to the *Which?* magazine

CIPHE members get 50% off for the first six months of being a Which? Trusted Trader; subject to an application fee of £200 + VAT to get assessed by our Trading Standards professionals.



“When a potential customer sees that we are a Which? Trusted Trader I think it gives them peace of mind that we can be trusted and will deliver a high standard of workmanship. When we're asked by a potential customer to quote for work, we promise that our engineers will look after their home and keep disruption to a minimum. We always direct them to our Which? Trusted Trader profile where our reviews validate these claims. We feel we win a higher proportion of jobs as a result.”

— *Tower Heating Ltd*

To find out more, please call us on **0117 981 2929** and quote **PA-LEAF**. Lines are open Monday–Friday, 9am–5pm.

# FLEET LEASING AND MANAGEMENT



Exclusively available for CIPHE members, and supported by international fleet management and vehicle leasing specialists sgfleet, you could be driving a brand new car or van, fitted out specifically for your needs.

With sgfleet's vehicle leasing offer, getting from A to B has never been easier. Your new vehicle will be as reliable as you are, ensuring your business keeps moving forward and your customers stay happy.

Initial special offers include fantastic rates on Ford and Fiat vans with more to follow. Plus, with multiple finance options available, no matter whether you choose a car or van, your fixed, low monthly repayments mean you're able to keep track of your outgoings, with no unwanted surprises.

## BENEFITS INCLUDE

- Exclusive CIPHE member discounts — you won't find them anywhere else
- Vans can be tailored to your specific needs, including racking and roof bars, specifically designed for plumbing and heating engineers

- Tax-efficient, fixed monthly payments
- £100 cashback on every order
- Zero-deposit option available
- Various funding methods, including Business Contract Hire and Personal Contract Hire
- Full breakdown and recovery included
- Optional servicing packages for the life of the lease
- Consumables (tyres, brake pads/discs, bulbs etc)
- Road Fund Licencing for the life of the lease

So why wait? It's simple; just choose your vehicle and go!

For further information or to get a quote, please contact a member of the CIPHE fleet team on 0344 854 5173 or [ciphe@sgfleet.com](mailto:ciphe@sgfleet.com) or visit [ciphe.sgfleet.com](http://ciphe.sgfleet.com)



# PRIVATE MEDICAL INSURANCE



CIPHE has teamed up with M&L Healthcare Solutions and General & Medical Healthcare to provide you with access to private medical insurance at prices substantially below those available in the open market and online.

General & Medical Healthcare are leading specialists in the field of private medical insurance with over 100 years experience of providing private medical and other specialist insurance services.

The product ranges available provide choice for everyone considering private healthcare. Offering both a low-cost option that provides essential and everyday levels of cover through to a comprehensive scheme with a more extensive range of cover and benefits.

Join the CIPHE private healthcare scheme in the knowledge that you are dealing with a UK based 5-star rated provider of both products and service.

You will have access to an online health and well-being web portal as well as a 20% discount with Nuffield Health Gyms and a Lifestyle Rewards discount programme offering many savings on luxury products and services. Other benefits include:

- Cover available for specified pre-existing conditions
- You only pay for your first child, all others are covered free\*
- A personal service with fast and efficient claims handling
- Assigned Client Relations Coordinator to every client
- Over 750 hospitals and medical facilities to choose from

**For more information please contact  
M&L Healthcare on 0800 145 5838  
or [ciphe@mlhs.co.uk](mailto:ciphe@mlhs.co.uk) or visit [mlhs.co.uk](http://mlhs.co.uk)**

\*Excludes where cover for pre-existing conditions has been added to the child's policy. M&L Healthcare Solutions is authorised and regulated by the Financial Conduct Authority. (FCA Reference Number 554206). Registered office: Ash House, Breckenwood road, Fulbourn, Cambridge CB21 5DQ. Administered by General & Medical Healthcare are a division of General & Medical Finance Ltd Registered in England No 2421641. Registered Office: General & Medical House, Napier Place, Peterborough, PE2 6XN. General & Medical Finance Ltd are authorised and regulated by the Financial Conduct Authority (FCA) — FCA No 579509 which can be checked by visiting [fca.gov.uk](http://fca.gov.uk)



Please complete this order form and return it, with your payment, to: CIPHE, 64 Station Lane, Hornchurch, Essex, RM12 6NB, UK. Prices include VAT (where applicable).	Member price	Member saving	Non-member price	Quantity	Total (£)
<i>CIPHE lapel badge (pack of 2)</i>	£5.00				
<i>CIPHE RHP logo vehicle sticker, self-adhesive, external use 200mm x 280mm</i>	£3.00				
<i>CIPHE RP logo vehicle sticker, self-adhesive, external use 200mm x 280mm</i>	£3.00				
<i>CIPHE RPCO logo vehicle sticker, self-adhesive, external use 200mm x 280mm</i>	£3.00				
<i>CIPHE Member logo vehicle sticker, self-adhesive, external use 200mm x 280mm<sup>†</sup></i>	£3.00				
<i>CIPHE Industrial Associate logo vehicle sticker, self-adhesive, external use 200mm x 280mm</i>	£3.00				
<i>CIPHE Member logo sticker for letterheads etc. 18mm 25mm (sheet of 64)<sup>†</sup></i>	£3.60				
<i>CIPHE ACP/WaterSafe Certificate of Work Completed triplicate book of 50</i>	£15.00				
<i>An Illustrated History of the Institute of Plumbing &amp; Heating Engineering</i>	£20.00	£10.00	£30.00		
<i>Plumbing Engineering Services Design Guide</i>	£20.00	£20.00	£40.00		
<i>Domestic Heating Design Guide</i>	£23.00	£5.00	£28.00		
<i>Safe Water Guide: Scald Prevention and Legionella</i>	£20.00	£15.00	£35.00		
<i>Water Regulations Guide</i>	£20.00	£5.00	£25.00		
<i>Solar Heating Design &amp; Installation Guide</i>	£24.00	£5.50	£29.50		
<i>Underfloor Heating Design &amp; Installation Guide</i>	£16.00	£4.00	£20.00		
<i>Rainwater Harvesting Guide</i>	£16.00	£4.00	£20.00		
<i>Health Aspects of Plumbing Book (published by World Health Org &amp; WPC)</i>	£18.00	£7.00	£25.00		
<i>Legionella risk assessing in domestic properties</i>	£18.00	£12.00	£30.00		

Name		Address			
Daytime tel					Postcode
Email		CIPHE membership number and designation			
Please debit my Amex/Maestro/Mastercard/Visa (delete as appropriate) with the sum of £		Starts	Expires	Issue	CCV
Card No.			Signed <sup>†</sup>		

<sup>†</sup>Available with the designation 'Member' only. This designation may be displayed by a member of the Institute except those in the Categories Trainee, Affiliate and Companion. #Please note your order is not valid until it has been signed. Prices printed include VAT (where applicable) and postage and package within Europe. Postage prices for non-European destinations start at £15 for standard Airmail and £22 for Airmail service. Please contact info@ciphe.org.uk for the correct postage price for multiple orders to non-European destinations. Items bearing membership designations will only be sent to members in those designations. Please allow 21 days for delivery. Prices are subject to change. Tel: +44(0)1708 472791, Fax: +44 (0)1708 448987. VAT registration Number GB 927 5276 00.

# REPRESENTING YOU



The CIPHE works closely with Government and other agencies to ensure that the industry's voice is heard and your skills are recognised. We promote the value of the public health role performed by plumbing and heating engineering specialists.



## THE ENGINEERING COUNCIL

The standards setting body and licensing organisation for all Professional Engineering Institutions. With over 220,000 registered Engineering Technicians, Incorporated Engineers and Chartered Engineers, it is the voice for the engineering profession. The CIPHE is licensed by the Engineering Council to award registration to appropriately qualified members across all three categories of registration which carry the designatory letters, EngTech, IEng and CEng. Join 1,000 of our members in applying to register with the Engineering Council today.

## THE CONSTRUCTION INDUSTRY COUNCIL

The Construction Industry Council (CIC) is the representative forum for the professional bodies, research organisations and specialist business associations across the construction industry. CIC occupies a key role within the UK construction industry, providing a single voice for professionals in all sectors of the built environment through its collective membership of 500,000 individual professionals and more than 25,000 firms of construction consultants.

## THE WORLD PLUMBING COUNCIL

The World Plumbing Council (WPC) is an international organisation which develops and promotes the image and standards of the plumbing industry worldwide. Its mission is: "To promote the role of plumbing in improving public health and safeguarding the environment, by uniting the World Plumbing Industry, for the benefit of all."

Any questions? Contact us on **01708 472791** or [membership@ciphe.org.uk](mailto:membership@ciphe.org.uk)

# GET INVOLVED AND MAKE A DIFFERENCE

We have a number of Committees to support the aims and objectives of the Institute and assist us in providing comprehensive and meaningful support for our members. As a member you can put your knowledge to good use by volunteering to share your expertise.

## TECHNICAL STRATEGY GROUP

This operates as an independent technical and professional focal point and is the leading authority for the plumbing and heating industry, providing technical standards, guidance and expertise, alongside educational and technical innovation.

Includes specialist subgroups focussed on:

- Controls
- Drainage
- Heating
- Renewables and low-carbon
- Water safety
- Water services

## ELECTION AND ENROLMENT COMMITTEE

For all matters membership and Engineering Council related, including transfers and upgrades and applications for registration.

Part of the work of the Election and Enrolment Committee also includes authorising Professional Standards Inspections for membership.

If you are already registered with the Engineering Council, contact us to serve as an interviewer or assessor for new applications.

If you are interested in joining this committee you should be registered with the Engineering Council at EngTech, IEng or CEng level and will need to submit a copy of your CV.

## MEMBERSHIP AMBASSADORS

Are you looking for a voluntary role where you can help instill the importance of professionalism and competence into the industry's newest recruits? If you are the chatty, confident type who doesn't mind standing up to talk in front of others, or striking up conversations with those you don't know and you have the free time to spare a couple of hours a month for your professional body, then an ambassador role is for you.

We are always on the look out for volunteers to assist with membership recruitment, via your local colleges, educational bodies and exhibitions and even merchants. If you have the skills to help promote the CIPHE and the benefits of belonging to the professional body for the plumbing and heating industry, please contact [membership@ciphe.org.uk](mailto:membership@ciphe.org.uk)



## EDUCATION STRATEGY GROUP

For all matters education and training related, including developments on the new apprenticeship standards and qualifications 'Trailblazer'.

Instrumental in establishing the CIPHE position on educational matters, pre- and post-qualification, roles on this committee are ideally suited to those already involved in the training arena.

For more information about any CIPHE committee get in touch with the membership department [membership@ciphe.org.uk](mailto:membership@ciphe.org.uk)

## INCREASING CIPHE VISIBILITY

The CIPHE increasingly appears in the media on issues regarding public safety, on changes in legislation and on matters of relevance to members of the plumbing and heating industry.

2019 saw us in the press on over 400 occasions, reaching an average of over a million people per month.

This year's campaign and warnings regarding the personal and public costs associated with scalding water, figured prominently in national and regional media.

Legionella guidance from the CIPHE, particularly when it comes to hot tubs and hosepipes, also accumulated significant nationwide attention.

At all times, the CIPHE promotes to consumers the importance of using the services of trusted skilled professionals, by asking for membership of the CIPHE when using a plumbing and heating specialist.



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## GET IN TOUCH

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For new applications for membership, upgrades or transfers, registration with the Engineering Council, changes in contact details or payment of subscriptions please email [membership@ciphe.org.uk](mailto:membership@ciphe.org.uk) or call on 01708 463116.

### ARE YOU ON THE CORRECT MEMBERSHIP CATEGORY?

- Have you achieved further qualifications?
- Gained significant additional experience?
- Been on your current membership category for five years or more?

If the answer to any of the above is 'yes', then please call our membership team on 01708 463104 to enquire about upgrading today.

### CONTACT US

#### Head office

CIPHE, 64 Station Lane  
Hornchurch, Essex RM12 6NB

01708 472791  
[info@ciphe.org.uk](mailto:info@ciphe.org.uk)  
[ciphe.org.uk](http://ciphe.org.uk)

Open Monday to Friday, 9am–5pm

#### Membership support

01708 463116

#### Technical support

01708 463117



# PROUD TO BE A PROFESSIONAL

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