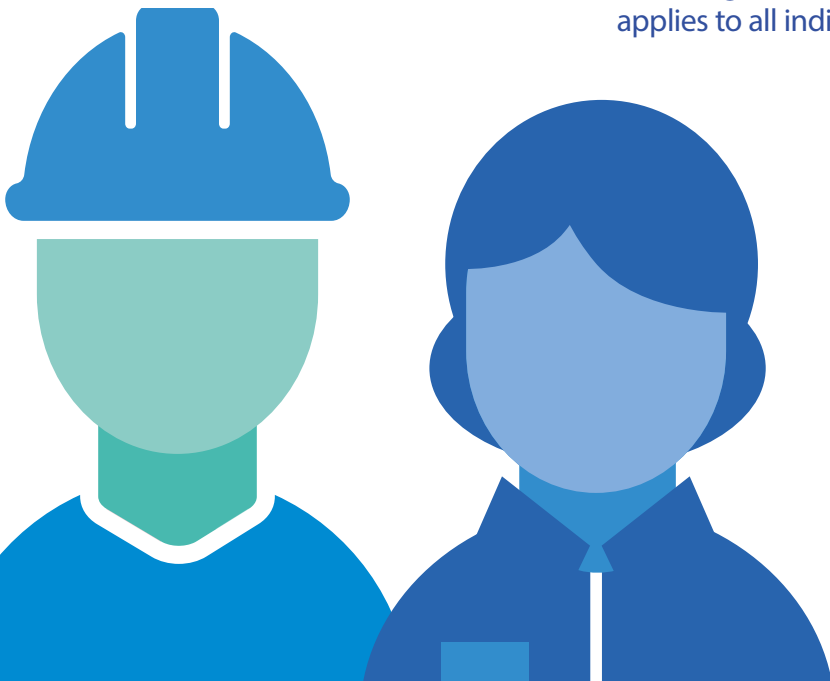


To ensure you hire someone who meets quality standards and mandatory requirements, choose a CIPHE member.

Our members are vetted before joining, guaranteeing their skills and commitment to high standards.

CIPHE membership indicates competence and responsibility. If issues arise, you can rely on our independent complaints system. The CIPHE's Investigation Panel and Disciplinary Committee handle all complaints (except those related to contractual issues).

The CIPHE Code of Professional Standards (overleaf) is crucial for raising industry standards and building consumer confidence. All members agree to follow this code, which outlines best practices for plumbing and heating professionals. The code emphasises professionalism, competence, and responsibility, reflecting the industry's evolving nature. It applies to all individual members.



CIPHE

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01708 463100 |
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Whilst at work each individual CIPHE member must:

Perform professionally, competently and responsibly

Carry out their own work or supervising the work of others with due regard to technical quality, appropriate insurance cover* and the interests of employers and clients; communicating and performing to an acceptable standard; and with a duty of care to employers and clients

Safeguard the environment and public health and safety

Take all reasonable care to avoid damaging the local and wider environment and without creating any danger of death, injury or ill-health to any person, or damage to property.

Comply with all relevant laws, regulations, standards and codes

Work in accordance with the relevant statutory requirements and conform to the appropriate British Standards Codes of Practice. In the case of Fellows and Members registered with the Engineering Council, also conforming to the Council's Codes of Professional Practice.

Notify the Institute if they have been subjected to any of the following:

- A criminal conviction, or an adverse civil court judgement, related to any aspect of the Institute's Code of Professional Standards (whether in the UK or overseas)
- Been declared bankrupt or disqualified as a Company Director or Charity Trustee.
- Had membership of another professional body terminated as the result of a disciplinary procedure.

Broaden, improve and maintain skills, knowledge and personal qualities

Keep up-to-date with developments in the plumbing mechanical engineering services industry by attending, recording and reflecting on Continuing Professional Development and other relevant training activities.

Uphold the dignity, standing and reputation of the Institute and the plumbing mechanical engineering services industry and the CIPHE

Act professionally and adopt a form of behaviour and appearance that will not cause offence or embarrassment to others.

Raise awareness of wrongdoings against others

Support a colleague or any other person to whom they have a duty of care who in good faith raises any concern about a danger, risk, malpractice or wrongdoing which affects others (blows the whistle). In addition, to notify the Institute of any significant violation of the Institute's Code of Professional Standards by another member.

*Where appropriate to Insure against Legal Liability for injury or disease to their employees as defined by the Employers Liability (Compulsory Insurance) Act 1969 and to protect the public by Insuring against Legal Liability by purchasing Public/Products Liability Insurance, with a minimum indemnity of £2,000,000.