2020
Your CIPHE membership benefits and services
Highlights 2018–2019

A NETWORK OF MORE THAN 7,000 MEMBERS

1,000 NEW MEMBERS

1 new website for P&H Engineering
pandhengineering.co.uk

310 calls TO THE TECHNICAL HELPINE

89,844 visits to our website

9,728 followers

1,916 followers

960 connections

12.5 million households reached with CIPHE professional advice

Three campaigns
Impact of scalding, Legionella protection & budget cuts for local public lavatories

MEMBER RETENTION RATE 88%
Your CIPHE membership

The Chartered Institute of Plumbing and Heating Engineering (CIPHE) is the professional body for the plumbing and heating profession. Established in 1906, with over 7,000 members worldwide, the CIPHE guides and supports members throughout their career from student to retirement.

As a member of the CIPHE, there is a wide range of benefits and services available to ensure you are represented, to keep your skills and knowledge up to date and to help you to promote and support your professional services and your business.

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### Professional development

4

### Support

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### Saving you money

14

### Representation

25

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Proud to be a Professional
Professional development
Maintaining professional skills and knowledge

There are lots of ways for members to continue professional development; including reading CIPHE journals and other technical publications on a regular basis.

**P&H Engineering**

The CIPHE produces its members’ magazine *P&H Engineering* six times a year; covering changes in legislation, technical articles and CPD, guidance on professional development and latest news from manufacturers, along with important news from the profession. It is the essential way to keep up to date with what is impacting on your career.

**ETM**

*Education and Training Matters (ETM)* is our quarterly publication; for all of those involved in training, including students and apprentices, *ETM* focuses on raising standards for routes into the plumbing and heating industry.

**Guides**

The CIPHE offers a wide range of expert publications on topics ranging from Scald Prevention and Legionella to Water Regulations and Domestic Heating to Solar heating design. Above all of these stands the CIPHE Plumbing Engineering Services Design Guide, cutting through all specialisms within plumbing and heating disciplines.

**NEW FOR 2020**

*Legionella risk assessing in domestic properties*

A how-to guide accompanying certified training in the competence required for conducting Legionella risk assessment.
The website ciphepd.org.uk offers members a range of training modules to support learning, not just as a student or apprentice, but throughout your career. Delivering regularly updated industry-specific training skills alongside IT and business-relevant education, all intended to assist in being a plumbing and heating industry professional.

Plan, evaluate and record your professional development on the go with mycareerpath®, the online facility which allows you to record your evidence by uploading certificates of attendance at training sessions for example, keeping a record of all further learning or when reading the technical publications. Use it to set career goals and objectives then monitor your progress towards them at ciphepd.org.uk/mycareerpath

Expand your technical horizons by viewing CIPHE techtalks or up to date guidance direct from the manufacturer or supplier on topics such as water safety, renewables, water services, heating, controls and drainage.

Member-focussed education is delivered via:

- Video presentation
- Augmented and virtual reality
- Game engine powered software

Including interactive questions and answers to help check your learning and embed your knowledge.

Our Smarttalks offer support to you and your business in a different way, providing you with information on all marketing, legal and financial aspects of running your business.
The best membership for your qualifications and experience

Enhance your career development by upgrading your membership as you become more skilled. As an international organisation, we recognise a wide variety of qualifications for membership, but broadly speaking the requirements are as follows:

<table>
<thead>
<tr>
<th>Membership Type</th>
<th>Cost</th>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Trainee</strong></td>
<td>£30</td>
<td>Currently studying for an approved academic qualification in a plumbing or heating discipline at an accredited training centre.</td>
</tr>
<tr>
<td><strong>Affiliate</strong></td>
<td>£54</td>
<td>Has attained either Level 2 Technical Certificate in Basic Plumbing Studies or full NVQ Level 2 but holds insufficient practical experience.</td>
</tr>
<tr>
<td><strong>Associate</strong></td>
<td>£114</td>
<td>Is a recently qualified NVQ Level 3 plumbing and heating course graduate or holds full NVQ Level 2 plus relevant post-qualification experience or City &amp; Guilds Craft Certificate (three years minimum experience required including one year post-NVQ). <strong>Or</strong> no formal qualifications but extensive practical experience supported by references and assessment through a Professional Standards Inspection.</td>
</tr>
<tr>
<td><strong>Member</strong></td>
<td>£114</td>
<td>A minimum of full NVQ Level 3 or City &amp; Guilds Advanced Craft Certificate with appropriate practical experience (five years minimum experience required). City &amp; Guilds Craft Certificate plus extensive practical experience and sufficient professional development (i.e. Water Regulations/Oftec/manufacturer’s training courses). Has at least five unbroken years as an Associate member of the CIPHE, with related professional experience and documented Continuing Professional Development.</td>
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</table>
**Fellow**  
£165

The highest category of individual membership. A Fellow will be employed in a senior managerial position (i.e. consultant, specialist, technical manager) and will be registered with the Engineering Council as EngTech, IEng or CEng.

A Fellow can provide evidence of advancing the cause of the CIPHE or the wider plumbing and heating industry.

Further information regarding this category of membership is available through the CIPHE Membership Department.

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**Registration with the Engineering Council**

As a licensed Professional Engineering Institution, the Chartered Institute of Plumbing & Heating Engineering can register suitably qualified members at Engineering Technician (EngTech), Incorporated Engineer (IEng) and Chartered Engineer (CEng) levels with Engineering Council.

Registration at these levels delivers international recognition of your competence and commitment, and demonstrates a professional attitude that in turn gives you greater influence, higher earnings potential and improved career prospects.

Find out more by contacting us for a copy of the guide to professional registration on 01708 463116.

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**Designatory letters**

A significant part of the value of membership is in the professional recognition of the skills and knowledge you have acquired. For this, the CIPHE is entitled to award designatory letters to those who satisfy the requirements for Associate, Member and Fellow categories of membership. Not only is this important for your status, it also sends out a clear message to the general public and industry of the achievement and value of being a member of the CIPHE.

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**Further awards**

The CIPHE is proud to be a partner in the prestigious awards of Apprentice Plumber, Journeyman Plumber and Master Plumber, in conjunction with the Worshipful Company of Plumbers and City & Guilds. These awards give further recognition to those who demonstrate high standards of skill and expertise in the field of plumbing. The requirements for each are as follows:

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*Prices shown are discounted early payment/new member fees.*
Conditions for the Apprentice Plumber Certificate

In order to apply for the Apprentice Plumber Certificate the following minimum requirements must be met and necessary evidence provided to support the application:

(a) be qualified to S/NVQ Level 2 or equivalent;
(b) be enrolled on a S/NVQ Level 3 Plumbing Course or equivalent;
(c) be an Affiliate or Associate Member of the CIPHE;
(d) the applicant shall have been engaged in the plumbing industry for a minimum of three years

Conditions for the Journeyman Plumber Certificate

In order to apply for the Journeyman Plumber Certificate the following minimum requirements must be met and necessary evidence provided to support the application:

(a) be qualified to City & Guilds Ordinary Level / S/NVQ Level 3 or equivalent;
(b) be an Associate (ACIPHE) or Member (MCIPHE) of the CIPHE;
(c) the applicant shall provide evidence of employment in a formal Apprenticeship or written, verified statements of workplace experience as required for the award of S/NVQ Level 3 in Plumbing;
(d) the applicant shall have been engaged in the plumbing industry for a minimum of four years

Conditions for the Master Plumber Certificate

In order to apply for the Master Plumber Certificate the following minimum requirements must be met and necessary evidence provided to support the application:

(a) the Master Plumber Certificate shall be valid while that person remains a member of The Chartered Institute of Plumbing & Heating Engineering;
(b) be qualified to City and Guilds Advanced Craft level / S/NVQ Level 3 or equivalent and be accepted for City and Guilds Licentiateship;
(c) be registered as either an Engineering Technician, Incorporated or Chartered Engineer with the Engineering Council;
(d) the applicant has been engaged in the industry for at least 10 years

Further information on all three of the above awards can be found by visiting www.ciphe.org.uk/professional-members/awards
Support
Dedicated helplines

Technical helpline

Responding to hundreds of calls from members each year, the CIPHE’s technical support covers topics ranging from water regulations guidance to design requirements for underfloor heating, and from heat loss calculations to flexible hoses and the risk of Legionella; our technical helpline is available to members with any plumbing and heating system related enquiry.

Contact Technical Support on 01708 463117

Please note that messages left on this number are automatically emailed out to non-office based technical support staff for the fastest possible response. Please ensure you do leave a message if your call is not answered.

Legal helpline

The legal world can be a minefield and knowing who you can turn to when you need professional legal advice is a real help. From changes in Employment Law, understanding the Consumer Rights Act, to Product Liability and the risks associated with using counterfeit parts, Emms Gilmore Liberson can provide guidance and advice to CIPHE members.

The CIPHE’s preferred legal experts, with industry expertise, Emms Gilmore Liberson, is a practice built on sound and solid foundations. The solicitors came together in 2011 to form a practice based on giving highly experienced professional advice.

‘We believe that clients want the benefit not only of sound legal advice but also experience. We take time to understand our clients’ business needs, objectives and goals and tailor our approach accordingly…’

Initial advice is provided free-of-charge, with CIPHE member-only discounts on any subsequent services Emms Gilmore Liberson are engaged to provide.

If you have a legal problem, contact Emms Gilmore Liberson Solicitors on: https://egl-law.com, 0121 314 0000 or info@egl-law.com
Raising your profile

Using your designatory letters is one good way to raise your profile as a member of the CIPHE but there are other ways too. You can:

- Integrate CIPHE templates and use the CIPHE logo on your business stationery. Make sure that your customers know why they should always use the services of a CIPHE member.

- Add CIPHE footers, what it means to be a member of the CIPHE and include the digital logo for CIPHE members on the website for your business, on the social media platforms you use and on other digital platforms you use for advertising your services.

- Add CIPHE member stickers to the vehicle you use for work.

Make sure your customers know that you are a member of the Chartered Institute of Plumbing and Heating Engineering and that you are ‘Proud to be a Professional’.

Contact membership@ciphe.org.uk for a copy of the correct logo for your website and stationery.

CIPHE Member Directory

Did you know that you can use the CIPHE to promote your business?

Add your personal or business details to the CIPHE Business Directory, including any specialisms or particular areas of expertise you might have. This information is all made available to the general public who have access to ‘Find a Plumber (or Heating Engineer)’ via the CIPHE website.

Receiving thousands of enquiries every year, the CIPHE Find-a-Plumber online business listing costs you just £50 +VAT for a whole year.
Saving you money
The CIPHE has negotiated a range of services with carefully selected partners to provide support to you and your business.

UIB

Insurance

Established over thirty years ago, United Insurance Brokers Ltd is one of the largest, privately owned, independent national and international Lloyd’s insurance and reinsurance brokers. UIB’s promise is ‘to provide competitive premiums, with market leading policy wordings, underpinned with outstanding customer service’.

UIB specialises in the plumbing and heating industry in the UK and it is the only insurance partner recommended by the CIPHE. In addition to Public Liability Insurance, UIB can also help with insurance for tools, vans, breakdown, motor fleet, employer’s liability and much more. It offers preferential premiums for CIPHE members and policies are available to buy online 24/7, through UK based call centres, via email or face to face.

A case study of UIB’s cover in action

Company A, a private building engineering services training provider, and CIPHE member since 2014 was paying £11,359 for commercial, professional indemnity and public liability insurances covering 5 units at 2 different sites and more than 30 employees. As a benefit of CIPHE membership, the costs for this were brought down to £10,450, saving almost £900 a year.

CP, a sole-trader plumbing and heating engineer based in Surrey, and CIPHE member since 1984 paid £298.77 for £2m public liability insurance with his previous insurers. Through his CIPHE membership, he has reduced this to £203.45, saving 32% and over £95 per year.

For business insurance, call 0330 159 6211 and quote ‘CIPHE’

For van insurance, call 0330 159 6211 and quote ‘CIPHEV’

Lines are open Monday to Friday 8am to 8pm and Saturday, 9am to 2pm

Or contact them online at www.uibdirect.co.uk/ciphe-member or by email on ciphe@uib.co.uk
Cobia Accounting

Running a business is time consuming enough, Cobia Accounting supports small businesses by offering crucial financial support. Whether it is advising on your cashflow or producing performance reports, Cobia keeps track of all the regulatory deadlines too, leaving you free to run your business.

Along the way you’ll have lots of questions whether you’re a start up growing your business or an established small business with accounting questions. Cobia’s service provides you with a personal accountant so you get the support you need.

For further information, visit https://cobiaaccounting.co.uk/ciphe or call 01582 390100

<table>
<thead>
<tr>
<th>Package</th>
<th>Standard fee</th>
<th>CIPHE member fee</th>
<th>Annual saving</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic</td>
<td>£49</td>
<td>£44</td>
<td>£60</td>
</tr>
<tr>
<td>Pro</td>
<td>£99</td>
<td>£89</td>
<td>£120</td>
</tr>
<tr>
<td>All inclusive</td>
<td>£149</td>
<td>£134</td>
<td>£180</td>
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Copronet

At last, simple technology that helps contractors to find new work and streamline their workflow.

The CIPHE has joined forces with Copronet to bring you an easy to use platform to save you time and money. From design to post completion, Copronet networking and project management tools make each step easier.

At its heart Copronet is a Network built for the construction industry. On it contractors can promote themselves and your work to the UK’s contractors, Project Managers and Clients.

Search over 400,000 planning leads and public sector projects.

Apply for verification to demonstrate your qualifications and skills at a glance. It’s the only one of its kind and offers you a unique way to stand out from the crowd. The platform will also send you reminders when your business-critical documentation, insurances and certifications are nearing expiry so that you have less to worry about.

Copronet is already trusted by some of the largest construction companies in the UK, to help them grow and manage their supply chain. McCarthy and Stone are using our platform to find new team members and this opens doors to companies and contractors like yours.

But the network is not the only thing Copronet has to offer. The Project Hub is a simple and intuitive tool that offers users best in class technology. From gantt charts, document management and live collaborations on drawings, Copronet gives you everything you need to run a successful project. This allows for faster completion of projects and happier clients.

Finally, if you are worried about non or late payments, Copornet’s Finance Checker can help you. All companies across the UK can be assessed using this due diligence tool to check payment trends, credit ratings, and other key data. Our live alerts, which you receive straight into your inbox, will inform you of any changes to a company’s financial circumstances. This reduces the risk and helps you get paid on time, every time.
Sign up today using the CIPHE exclusive deal that offers you the full selection of tools on Copronet’s Pro Plan, for free forever. This amazing deal saves you a minimum of £300 a year (+VAT). Our Pro Plan offers 100Gb of storage for documents and drawings, as well as access to unique projects, and 4 Finance Checks every month. Get all this for free by following the easy steps below.

- Sign up using the CIPHE deal code CIPHEEXCLUSIVE
- Upload your photo or company logo
- Upload your CIPHE credentials
- Invite 5 connections into your Copronet network within 1 month – it’s free and easy for your contacts to register!

Go here: copronet.com/working-with-CIPHE

Join Copronet for free and be ahead of the curve!
Smart Pension

Since the introduction of auto enrolment in 2012, more than eight million employees have joined workplace pension schemes. And with fines of up to £50,000 for businesses which fail to comply, assistance is available for members.

Smart Pension offers a free, fast, efficient and easy to use auto enrolment solution that has been purpose-built and specifically designed for small businesses. It is the only end-to-end solution that is completely free to the employer, a state of the art technology platform that does most of the work for you and is partnered with Legal & General. Smart Pension integrates seamlessly with payroll software and has attained the top kite marks for quality and governance, including the Master Trust Assurance Framework that is approved and promoted by the Pensions Regulator.

Smart Pension can help you with the renewal of your existing pension scheme to make sure you are maximising the benefit for you and your staff.

For further information or advice, Smart Pension has a dedicated member of staff available to CIPHE members. Please contact:
Adam Tudor, 07951 461384
adam.tudor@smartpension.co.uk

Please put CIPHE in the subject line of your email.

"The staff at SMART Pension have been a breath of fresh air compared with our previous provider. I can access staff easily by phone and email and our company has been assigned a dedicated account manager. All staff I have spoken to are informed and keen to help, returning calls and information promptly. The set up was easy online and I am personally sold on the app too."
Which? Trusted Trader

The CIPHE has joined forces with Which? Trusted Traders to help members to promote their businesses to consumers.

You’re already a CIPHE member and carry the logo that has been the indicator of a professional who is competent, responsible and dedicated to the ideas represented by the Code. But with the added endorsement of Which? Trusted Traders, you’re even more likely to stand out from the rest and boost your business as Which? Have been recommending products and services for over 60 years and are the UK’s consumer champion.

The Which? Trusted Traders scheme, launched 5 years ago and endorses traders who successfully pass our assessment. Our trading standards professionals carefully assess every applicant to ensure they meet our high standards and cover around a 50-point checklist.

In other words, it’s not something we give to everyone.

But, if your assessment is successful, then you can start reaping the many rewards:

- Benefit from the association with Which? Trusted Traders by displaying the endorsement icon alongside your own business logo — like the Which? Best Buy logo, it’s a sign of quality and trust
- Your own business profile featured on the Which? Trusted Traders website
- A dedicated account manager to help you make the most of your endorsement
- Regular updates to help you stay on top of any legislative or regulation changes
- Access to an Alternative Dispute Resolution (ADR) service to help resolve any customer disputes
- A free subscription to the Which? Magazine

As CIPHE and Which? Trusted Traders are in Partnership, we can offer you a 50% discount on your first 6 months of being a Which? Trusted Trader; subject to an application fee of £200 + VAT to get assessed by our Trading Standards professionals.
To find out more, please call us on 0117 981 2929 and quote PA-LEAF. Lines are open Monday–Friday, 9am–5pm.
Helping you go the extra mile

Exclusively available for CIPHE members, and supported by international fleet management and vehicle leasing specialists sgfleet, you could be driving a brand new car or van, fitted out specifically for your needs.

With sgfleet’s vehicle leasing offer, getting from A to B has never been easier. Your new vehicle will be as reliable as you are, ensuring your business keeps moving forward and your customers stay happy.

Initial special offers include fantastic rates on Ford and Fiat vans with more to follow. Plus, with multiple finance options available, no matter whether you choose a car or van, your fixed, low monthly repayments mean you’re able to keep track of your outgoings, with no unwanted surprises.

Benefits include:

- Exclusive CIPHE member discounts — you won’t find them anywhere else
- Vans can be tailored to your specific needs, including racking and roof bars, specifically designed for plumbing and heating engineers
- Tax-efficient, fixed monthly payments
- £100 cashback on every order
- Zero-deposit option available
- Various funding methods, including Business Contract Hire and Personal Contract Hire
- Full breakdown and recovery included
- Optional servicing packages for the life of the lease
- Consumables (tyres, brake pads/discs, bulbs etc)
- Road Fund Licencing for the life of the lease

So why wait? It’s simple; just choose your vehicle and go!

For further information or to get a quote, please contact a member of the CIPHE fleet team on 0344 854 5173 or ciphe@sgfleet.com or visit www.ciphe.sgfleetuk.com
Introducing the **CIPHE vehicle scheme**, bringing you exclusive rates on vehicles for members like you!

- **Free Damage Waiver Included**
- **Optional Racking**
- **Full UK Breakdown & Recovery**
- **Choice of Lease Period & Vehicle**
- **Optional Servicing, Tyres & Maintenance**
- **Optional Telematics**
- **Affordable Monthly Business or Personal Finance**
- **No Deposit options**
- **Cars available too!**

Brought to you in partnership. For more information visit: [www.ciphe.sgfleet.com](http://www.ciphe.sgfleet.com)
Private medical insurance

CIPHE has teamed up with M&L Healthcare Solutions and General & Medical Healthcare to provide you with access to private medical insurance at prices substantially below those available in the open market and online.

General & Medical Healthcare are leading specialists in the field of private medical insurance with over 100 years experience of providing private medical and other specialist insurance services.

The product ranges available provide choice for everyone considering private healthcare. Offering both a low-cost option that provides essential and everyday levels of cover through to a comprehensive scheme with a more extensive range of cover and benefits.

Join the CIPHE private healthcare scheme in the knowledge that you are dealing with a UK based 5-star rated provider of both products and service.

You will have access to an online health and well-being web portal as well as a 20% discount with Nuffield Health Gyms and a Lifestyle Rewards discount programme offering many savings on luxury products and services. Other benefits include:

- Cover available for specified pre-existing conditions
- You only pay for your first child, all others are covered free*
- A personal service with fast and efficient claims handling
- Assigned Client Relations Coordinator to every client
- Over 750 hospitals and medical facilities to choose from

For more information please contact M&L Healthcare on 0800 145 5838 or ciphe@mlhs.co.uk or visit www.mlhs.co.uk

*Excludes where cover for pre-existing conditions has been added to the child’s policy. M&L Healthcare Solutions is authorised and regulated by the Financial Conduct Authority. (FCA Reference Number 554206). Registered office: Ash House, Breckenwood road, Fulbourn, Cambridge CB21 5DQ. Administered by General & Medical Healthcare are a division of General & Medical Finance Ltd Registered in England No 2421641. Registered Office: General & Medical House, Napier Place, Peterborough, PE2 6XN. General & Medical Finance Ltd are authorised and regulated by the Financial Conduct Authority (FCA) — FCA No 579509 which can be checked by visiting www.fca.org.uk
Working to represent you

The CIPHE works closely with Government and other agencies to ensure that the industry’s voice is heard and your skills are recognised. We promote the value of the public health role performed by plumbing and heating engineering specialists.

The Engineering Council

The standards setting body and licensing organisation for all Professional Engineering Institutions. With over 220,000 registered Engineering Technicians, Incorporated Engineers and Chartered Engineers, it is the voice for the engineering profession. The CIPHE is licensed by the Engineering Council to award registration to appropriately qualified members across all three categories of registration which carry the designatory letters, EngTech, IEng and CEng. Join 1,000 of our members in applying to register with the Engineering Council today.

The Construction Industry Council (CIC)

The CIC is the representative forum for the professional bodies, research organisations and specialist business associations across the construction industry. CIC occupies a key role within the UK construction industry, providing a single voice for professionals in all sectors of the built environment through its collective membership of 500,000 individual professionals and more than 25,000 firms of construction consultants.

The World Plumbing Council (WPC)

The WPC is an international organisation which develops and promotes the image and standards of the plumbing industry worldwide. Its mission is: “To promote the role of plumbing in improving public health and safeguarding the environment, by uniting the World Plumbing Industry, for the benefit of all.”

Any questions? Contact us on 01708 472791 or membership@ciphe.org.uk
Get involved and make a difference

We have a number of Committees to support the aims and objectives of the Institute and assist us in providing comprehensive and meaningful support for our members. As a member you can put your knowledge to good use by volunteering to share your expertise.

Technical Strategy Group
This operates as an independent technical and professional focal point and is the leading authority for the plumbing and heating industry, providing technical standards, guidance and expertise, alongside educational and technical innovation.

Includes specialist subgroups focussed on:
- Controls
- Drainage
- Heating
- Renewables and low carbon
- Water safety
- Water services

Election and Enrolment Committee
For all matters membership and Engineering Council related, including transfers and upgrades and applications for registration.

Part of the work of the Election and Enrolment Committee also includes authorising Professional Standards Inspections for membership.

If you are already registered with the Engineering Council, contact us to serve as an interviewer or assessor for new applications.

If you are interested in joining this committee you should be registered with the Engineering Council at EngTech, IEng or CEng level and will need to submit a copy of your CV.

For more information about any CIPHE committee get in touch with the membership department membership@ciphe.org.uk
Membership ambassadors

Are you looking for a voluntary role where you can help instill the importance of professionalism and competence into the industry’s newest recruits? If you are the chatty, confident type who doesn’t mind standing up to talk in front of others, or striking up conversations with those you don’t know and you have the free time to spare a couple of hours a month for your professional body, then an ambassador role is for you.

We are always on the look out for volunteers to assist with membership recruitment, via your local colleges, educational bodies and exhibitions and even merchants. If you have the skills to help promote the CIPHE and the benefits of belonging to the professional body for the plumbing and heating industry, please contact membership@ciphe.org.uk

Education and Training Committee

For all matters education and training related, including developments on the new apprenticeship standards and qualifications ‘Trailblazer’.

Instrumental in establishing the CIPHE position on educational matters, pre- and post-qualification, roles on this committee are ideally suited to those already involved in the training arena.

Connect with us via

@CIPHE
/CIPHE.uk
/chartered-institute-of-plumbing-and-heating-engineering
Increasing CIPHE visibility

The CIPHE increasingly appears in the media on issues regarding public safety, on changes in legislation and on matters of relevance to members of the plumbing and heating industry.

2019 saw us in the press on over 400 occasions, reaching an average of over a million people per month.

This year’s campaign and warnings regarding the personal and public costs associated with scalding water, figured prominently in national and regional media.

Legionella guidance from the CIPHE, particularly when it comes to hot tubs and hosepipes, also accumulated significant nationwide attention.

At all times, the CIPHE promotes to consumers the importance of using the services of trusted skilled professionals, by asking for membership of the CIPHE when using a plumbing and heating specialist.
Get in touch

For new applications for membership, upgrades or transfers, registration with the Engineering Council, changes in contact details or payment of subscriptions please email membership@ciphe.org.uk or call on 01708 463116.

Are you on the correct membership category?

- Have you achieved further qualifications?
- Gained significant additional experience?
- Been on your current membership category for five years or more?

If the answer to any of the above is ‘yes’, then please call our membership team on 01708 463104 to enquire about upgrading today.

Contact us

Head office
CIPHE, 64 Station Lane
Hornchurch, Essex RM12 6NB

Open Monday to Friday, 9am–5pm
01708 472791
info@ciphe.org.uk
www.ciphe.org.uk

Membership support
01708 463116

Technical support
01708 463117